

Work Order ID 61307

August 16, 2010 11:33:21 AM



Page 1

Item ID: D4026-1

Accept



Setup Start



Revision ID:

Stop



Item Name: Fuel Gauge

Start Date: 8/16/10 Start Qty: 1.00



Cust Item ID:

Required Date: 8/17/10 Req'd Qty: 1.00



Customer:

Reference:

Approvals:

Process Plan: CZDate: 10/8/16

Tooling:

Date:

Run

Start



QC:

Date:

SPC (Y/N):

Date:

Stop

Sequence ID/
Work Center IDOperation
DescriptionSet Up/
Run Hours

Tool ID

Tool #

Plan
CodeAccept
QtyReject
QtyReject
NumberInsp.
Stamp

Draw Nbr

Revision Nbr

D4026

A

100

0.00



Purchasing

Memo

0.00

Purchasing

Issue P/O: 12392

Purchase part as per Dwg D4026

Part #: FL-100-R

Possible Supplier: AIRCRAFT SPRUCE

Material release note required

CZ 10/8/16 (10)

110

Receive & Inspect for Damage & Mat'l Certs

0.00



Packaging

Memo

0.00

Packaging

10/8/16 (10)

Work Order ID 61307

August 16, 2010 11:33:21 AM



Page 2

Item ID: D4026-1

Accept



Setup Start



Revision ID:

Stop



Item Name: Fuel Gauge

Start Date: 8/16/10 Start Qty: 1.00



Cust Item ID:

Required Date: 8/17/10 Req'd Qty: 1.00



Customer:

Reference:

Run Start



Approvals: Process Plan: _____ Date: _____ Tooling: _____ Date: _____

Stop



QC: _____ Date: _____ SPC (Y/N): _____ Date: _____

Sequence ID/
Work Center IDOperation
DescriptionSet Up/
Run Hours

Tool ID

Tool #

Plan
CodeAccept
QtyReject
QtyReject
NumberInsp.
Stamp

120



QC

Quality Control

QC6- Inspect dimensions to drawing

0.00

Memo

serial number ASL 064175

0.00

TSU CSS

8/10/08/17

(K)

130



Packaging

Packaging

Identify as per dwg & Stock Location: ST115

0.00

Memo

0.00

(K) JB 10/08/17

140



QC

Quality Control

QC21- Final Inspection - Work Order Release

0.00

Memo

0.00

10/08/19 MF
10-8-10

Picklist Print

August 16, 2010 11:33:20 AM

Page 1

Work Order ID: 61307



Parent Item: D4026-1



Parent Item Name: Fuel Gauge


Start Date: 8/16/10

Required Date: 8/17/10

Start Qty: 1.00

Required Qty: 1.00

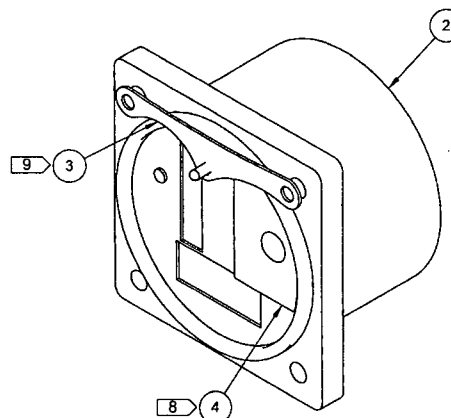
Comments: IPP Rev:A 10.05.17 as per ECN10-562 DD verf:EC

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
FL-100-R  Fuel Gauge		Purchased	No			110	Each	0.0000	1	1			



MF 10-8-18

ITEM NO.	QTY. 041	PART NUMBER	DESCRIPTION	JOHN CAMERON AVIATION PART NUMBER
1	X	D4026-041	FUEL GAUGE ASSEMBLY	FL-100-R-JCA (REF)
2	1	D4026-1	FUEL GAUGE	
3	1	D4014-1	SWITCH PLATE	
4	1	D4014-3	GAUGE COVER	
5	A/R		DOUBLE SIDED TAPE	



D4026-041 FUEL GAUGE ASSEMBLY

NOTES:

- 1) MATERIAL: N/A
- 2) FINISH: N/A
- 3) TOLERANCES: PER DART QSI 018 UNLESS OTHERWISE NOTED
- 4) UNITS: INCHES UNLESS OTHERWISE NOTED
- 5) BREAK SHARP EDGES: 0.005 TO 0.010 MAX
- 6) IDENTIFICATION: IDENTIFY WITH DART P/N "D4026-041" AND B/N USING FINE POINT PERMANENT INK MARKER
- 7) WEIGHT: 0.24 lbs
- 8) ATTACH D4014-3 GAUGE COVER USING DOUBLE SIDED TAPE
- 9) D4014-1 SWITCH COVER INCLUDED WITH ASSEMBLY, INSTALLED DURING GAUGE INSTALLATION IN AIRCRAFT

SHOP COPY
RETURN TO
ENGINEERING
UNCONTROLLED COPY
SUBJECT TO AMENDMENT
WITHOUT NOTICE
WORK ORDER
NO. 61307
CX 10/8/16

RELEASED
2010-05-05
MD

REV.	NEW ISSUE	DESCRIPTION	BY	DATE
DESIGN				
DRAWN				
CHECKED				
MFG. APPR.				
APPROVED				
DE APPR.				
DATE	10.02.05			

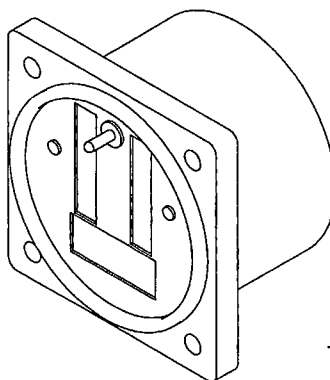
DART AEROSPACE LTD
HAWKESBURY, ONTARIO, CANADA

DRAWING NO. **D4026** REV. A
TITLE **FUEL GAUGE** SCALE NTS
SHEET 1 OF 2

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DART AEROSPACE PART NUMBER	JOHN CAMERON AVIATION PART NUMBER
D4026-1	FL-100-R-JCA

SPECIFICATION CONTROL DRAWING



SHOP COPY
RETURN TO
ENGINEERING
UNCONTROLLED COPY
SUBJECT TO AMENDMENT
WITHOUT NOTICE
WORK ORDER
NO. 61307

DART PART NUMBER	MANUFACTURER	MANUFACTURER PART NUMBER	POSSIBLE SUPPLIER	SUPPLIER PART NUMBER	OPERATING TEMPERATURE	POWER CONSUMPTION	SENSORS SUPPORTED	OPERATING VOLTAGE
D4026-1	AEROSPACE LOGIC INC.	FL-100-R	AIRCRAFT SPRUCE AND SPECIALTY	10-00304	-15°C TO +55°C 5°F TO 131°F	450 mA MAX (DAY OPERATION) 60mA MIN (NIGHT OPERATION)	RESISTIVE SENSORS OF ALL TYPES R _{MAX} = 300 OHMS R _{MIN} = 0 OHMS	6 - 32 VDC

D4026-1 FUEL GAUGE

RELEASED
2010-05-05
MP

NOTES:
1) MATERIAL: N/A
2) FINISH: N/A
3) TOLERANCES: PER DART QSI 018 UNLESS OTHERWISE NOTED
4) UNITS: INCHES UNLESS OTHERWISE NOTED
5) BREAK SHARP EDGES: 0.005 TO 0.010 MAX
6) IDENTIFICATION: N/A
7) WEIGHT: N/A

DESIGN		DART AEROSPACE LTD	
DRAWN		HAWKESBURY, ONTARIO, CANADA	
CHECKED		DRAWING NO. D4026	REV. A
MFG. APPR.			SHEET 2 OF 2
APPROVED		TITLE FUEL GAUGE	SCALE
DE APPR.			NTS
DATE	10.02.05	<small>COPYRIGHT © 2010 BY DART AEROSPACE LTD THIS DOCUMENT IS PRIVATE AND CONFIDENTIAL AND IS SUPPLIED ON THE EXPRESS CONDITION THAT IT IS NOT TO BE USED FOR ANY PURPOSE OR COPIED OR COMMUNICATED TO ANY OTHER PERSON WITHOUT WRITTEN PERMISSION FROM DART AEROSPACE LTD.</small>	



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

PURCHASE ORDER

Purchase Order ID **PO12392**

Purchase Order Date 8/12/10

PO Print Date 8/12/10

Page Number 1 of 1

Order From :

VU-JOH001

JOHN CAMERON AVIATION
HANGER 473, BIRCH STREET
BANKSTOWN AIRPORT
BANKSTOWN, NSW 2200 2200
AUSTRALIA

Contact Name

Vendor Phone 61 2 9791 0155

Vendor Fax 61 2 9791 0017

Vendor Account Nbr

Buyer

Linda Lacelle

Requisition Nbr

Tax Resale Nbr

10127-2607

Terms

Net 30

Currency

USD

FOB

Ship To :

DART AEROSPACE LTD

1270 ABERDEEN
HAWKESBURY, ON K6A 1K7
CANADA

Line Nbr	Reference Revision ID Vendor Part Number	Description/ Mfg ID	Req Date/ Taxable	Req Qty/ Unit of Measure	Ship Method	Unit Price	Extended Price
1	D4026-1 /	Fuel Gauge	8/20/10 Yes	1.00 Each	Yours ppd	\$0.0000	\$0.00

10/8/10
SQ

Special Inst:

SUPPLIER P/N: FL-100-R
JCA P/N: FL-100-R-JCA
CERTIFICATE OF CONFORMITY
REQUIRED UPON DELIVERY
N/C ORDER FOR WARRANTY
REPLACEMENT

PO Total:

\$0.00

Change Nbr: 1

Change Date: 8/12/10

No substitution or deviation without
consent.
Certificate of Conformity or Material
Certification required when applicable

1. Approving National Aviation Country/Authority CASA / COMMONWEALTH OF AUSTRALIA		2. AUTHORISED RELEASE CERTIFICATE (CASA Form One)				3. Form Tracking No. H-15327	
4. Organisation Name and Address Rotorpower Holdings T/AS John Cameron Aviation Hangar 473 , Birch Street, Bankstown Airport Bankstown NSW 2200						5. Work Order/Contract/Invoice No.	
6. Item	7. Description	8. Part Number	9. Eligibility	10. Quantity	11. Serial / Batch No.	12. Status/Work	
1	Fuel Gauge	FL-100-RC	VARIOUS	1	ASL004175	New	
13. Remarks <div style="position: absolute; top: 30%; left: 40%; transform: rotate(-15deg); font-family: cursive; font-size: 1.2em;"> 8/10/08/10 </div>							
14. Certifies that the items listed above were manufactured in conformity to: <input checked="" type="checkbox"/> Approved design data and in a condition for safe operation; or <input type="checkbox"/> Non-approved design data specified in Block 13			19. <input type="checkbox"/> CAR 42WA Return to Service <input type="checkbox"/> Other Regulation specified in Block 13 Certifies that unless otherwise specified in Block 13, the work identified in block 12 and described in Block 13 was carried out in accordance with the Civil Aviation Regulations, 1988 and 1998, and in respect to that work the items are approved for return to service.				
15. Authorised Signature 		16. CASA Approval No. 2237		20. Authorised Signature		21. CASA Certificate No.	
17. Name (printed or typed) John Cameron		18. Date (D/M/Y) 10-Aug-2010		22. Name (printed or typed)		23. Date (D/M/Y)	

User/Installer Responsibilities

It is important to understand that the existence of this document alone does not automatically constitute authority to install the part/component/assembly.

Where the user/installer works in accordance with the national regulations of a National Aviation Authority (NAA), different than the NAA of the country specified in Block 1, it is essential that the user/installer ensures that his/her NAA acceptable parts, components, assemblies from the NAA of the country specified in Block 1.

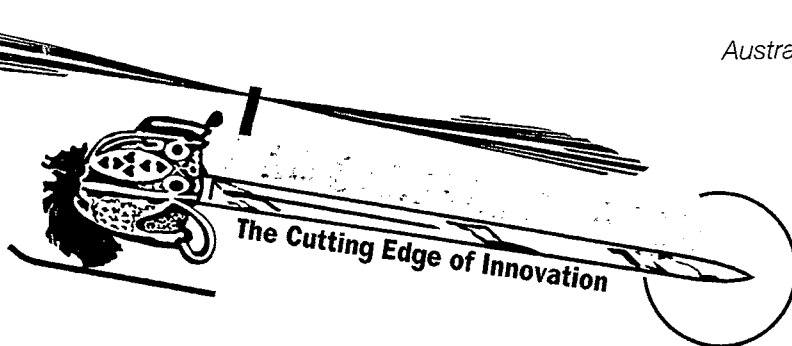
Statements in Block 14 and 19 do not constitute installation certification. In all cases the aircraft maintenance record must contain an installation certification issued in accordance with the national regulations by the user/installer before the aircraft can be flown.

CASA Approved Workshop
Australian Distributor for HTL Fire and Oxygen Bottles

Hangar 473, Birch Street
Bankstown Airport NSW 2200 Australia

All correspondence to
PO Box 221 Georges Hall NSW 2198

Tel: +61 2 9791 0155 Fax: +61 2 9791 0017
Email: sales@jcaviation.com.au
www.jcaviation.com.au



869572497652

COMMERCIAL INVOICE

INTERNATIONAL AIR WAY BILL NO:

DATE OF EXPORTATION: 12-8-10					SHIPPERS EXPORT REFERENCE: PO12392			
SHIPPER/EXPORTER: John Cameron Aviation Hangar 473, Birch Street BANKSTOWN AIRPORT NSW 2200 AUSTRALIA ABN: 77 00 1725 373					CONSIGNEE: DART Aerospace Ltd 1270 Aberdeen Street Hawkesbury, ON K6A 1K7, Canada Tel: 1.613.632.5200 RA: 110026			
COUNTRY OF EXPORT: AUSTRALIA					IMPORTER: DART Aerospace Ltd 1270 Aberdeen Street Hawkesbury, ON K6A 1K7, Canada Tel: 1.613.632.5200			
REASON FOR EXPORT: Warranty Return to Manufacturer								
COUNTRY OF ULTIMATE DESTINATION: CANADA								
COUNTRY OF ORIGIN	NO. OF PKGS	TYPE OF PACKAGING	FULL DESCRIPTION OF GOODS	QTY	UNIT OF MEASURE	WEIGHT	UNIT VALUE	TOTAL VALUE
Aus	1	CARTON	FL100R-JCA (Parts are aircraft parts and parts are being returned to the manufacturer) 10/18/10	1			\$800.00	\$800.00
		TOTAL PKGS	DIMENSIONS OF PACKAGES:			TOTAL WEIGHT	CURRENCY	TOTAL INVOICE VALUE
		1					USD	\$800.00

I DECLARE ALL THE INFORMATION CONTAINED IN THE INVOICE TO BE TRUE AND CORRECT.

SIGNATURE OF SHIPPER/EXPORTER

NAME

TITLE

DATE

FedEX® International Air Waybill

Express

FedEx Tracking Number **8695 7249 7652** Form ID No. **0402**

1 From

Date **10/3/10** Sender's FedEx Account Number **154 161 040**

Sender's Name **MAHS** Phone **612 977 1015**

Company **JOHN CAMERON AVIATION**

Address **HA/LI 473 BIRCH STREET**

Address

City **PARKSTOWN/DROME** State **NSW**

Country **AUSTRALIA** ZIP Postal Code **2200**

2 To

Recipient's Name **JOHN WILLIAMS** Phone **1-613-622-2222**

Company **DART AEROSPACE LTD**

Address **1270 ABERDEEN STREET**

Address

City **HAWKESBURY** State **ON**

Country **CANADA** ZIP Postal Code **K6A 1K7**

Recipient's Tax ID Number for Customs Purposes
e.g., GST# / VAT# / EIN / A#N, or as locally required.

3 Shipment Information

☐ For EU Only: Tick here if goods are not in free circulation and provide C.I.

Total Packages **1** Total Weight **1** lbs. **0** kg **0** DIM **18 118 126** in. **0** cm

Commodity Description DETAIL REQUIRED	Harmonized Code	Country of Manufacture	Value for Customs REQUIRED
AIRCRAFT PARTS/ENGINE		US	USD

Has EE/SED been filed in AES? ☐ For U.S. Export Only: Check One ☐ No EE/SED required, value \$2,500 or less per Sch. B Number, no license required (NLR), not subject to ITAR. ☐ Total Declared Value for Carriage ☐ Total Value for Customs (Specify Currency)

☐ No EE/SED required, enter exemption number: ☐ If other than NLR, enter License Exception: ☐ Yes - Enter AES proof of filing citation:

4 Express Package Service

☒ FedEx Intl. Priority ☐ FedEx Intl. First Available to select locations. Higher rates apply. ☐ FedEx Intl. Economy FedEx Envelope and FedEx Pak rate not available.

Packages up to 150 lbs. / 68 kg
For packages over 150 lbs. (68 kg), use the FedEx Expanded Service Intl. Air Waybill.

Not all services and options are available to all destinations. Dangerous goods cannot be shipped using this Air Waybill.

5 Packaging

*These unique brown boxes with special pricing are provided by FedEx for FedEx Intl. Priority only.

☐ FedEx Envelope ☐ FedEx Pak ☐ FedEx Box ☐ FedEx Tube ☐ Other ☐ PW FedEx 10kg Box* ☐ PX FedEx 25kg Box*

6 Special Handling

☐ HOLD at FedEx Location ☐ SATURDAY Delivery Available to select locations for FedEx Intl. Priority only.

7a Payment Bill transportation charges to:

Enter FedEx Acct. No. or Credit Card No. below. ☒ Sender Acct. No. in Section 1 will be billed. ☐ Recipient ☐ Third Party ☐ Credit Card ☐ Cash Check/ Cheque ☐ Total Transportation

Credit Card Exp. Date

Specify Currency

7b Payment Bill duties and taxes to:

ALL shipments may be subject to Customs charges, which FedEx does not estimate prior to clearance.

☐ Sender Acct. No. in Section 1 will be billed. ☐ Recipient ☐ Third Party ☐ Cash Check/Cheque ☐ FedEx Acct. No.

8 Your Internal Billing Reference

First 24 characters will appear on invoice.

FL100R-JCA

9 Required Signature

Use of this Air Waybill constitutes your agreement to the Conditions of Contract on the back of this Air Waybill, and you represent that this shipment does not require a U.S. State Department License or contain dangerous goods. Certain international treaties, including the Warsaw Convention, may apply to this shipment and limit our liability for damage, loss, or delay, as described in the Conditions of Contract. WARNING: These commodities, technology, or software were exported from the United States in accordance with Export Administration Regulations. Diversion contrary to U.S. law prohibited.

Sender's Signature:

This is not authorization to deliver this shipment without a recipient signature.

Received above shipment in good order and condition. We agree to pay all charges, including Customs duties and taxes as applicable, and we agree to the Conditions of Contract as stated on the reverse side of the Recipient's Copy.

Recipient's Signature:

FedEx Tracking Number

8695 7249 7652 0402

521

PART 158409
Rev. Date 4/06
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PRINTED IN Japan

Form ID No.

Origin Station ID	Destination Station ID	URSA Routing	Handling Units
BWUN	CA/4MxA	4MxA	
Received At: <input type="checkbox"/> Reg. Stop <input checked="" type="checkbox"/> On-Call Stop <input type="checkbox"/> Drop Box <input type="checkbox"/> World Service Center <input type="checkbox"/> Station	Total Volume (cm)		
Base Charges <input type="checkbox"/> Declared Val. Chrg. <input type="checkbox"/> Other <input type="checkbox"/> ODA/OPA <input type="checkbox"/> Credit Card Auth.	Forms Attached: <input checked="" type="checkbox"/> CI <input type="checkbox"/> CO		
FedEx Emp. # <input type="checkbox"/> Audit Emp. # <input type="checkbox"/> Date <input type="checkbox"/> Time <input type="checkbox"/> Del. Courier Emp. # <input type="checkbox"/> Date <input type="checkbox"/> Time			

ITC 03/09

L Lacelle

From: Sian Willems [swillems@dartaero.com]
Sent: August 12, 2010 11:29 AM
To: 'Office Manager'; 'L Lacelle'
Cc: 'Carole O'Rourke'; Chantal Lavoie
Subject: RE: NCR10-084 Geotech.xls
Attachments: Tracking# - DART Helicopter Services, LLC (31.2 KB); NCR10-084 Geotech.xls (53.6 KB)
Hi Mei,

I was right....I was confused....

Carole's e-mail pertained to the warranty replacement of cushions for some steps that are slipping down the crosstube...see attached. Carole's e-mail was to notify you that the parts had been shipped to you.

My e-mails pertain to the warranty replacement of fuel gauge for Panterra/Geotech and possible warranty for a gauge for Eurocopter South Africa. In answer to your original question, yes the warranty and replacement gauges were shipped from Dart to the customers. You should be receiving a no charge PO later today for the one gauge you still have in stock to be shipped direct to Dart to replace the warranty one we provided to Geotech.

Thanks,

Sian Willems

Marketing
T - 1.613.632.5200
F - 1.613.632.1185
C - 1.613.676.0577
swillems@dartaero.com
DART aerospace Ltd.

From: Sian Willems [mailto:swillems@dartaero.com]
Sent: August 11, 2010 7:56 PM
To: 'Office Manager'
Subject: RE: NCR10-084 Geotech.xls

Hi Mei,

I'm confused. I don't understand why DHS is placing a warranty PO with you for qty. 2. Dart Aero was going to send a no charge PO for qty 1 (since that's all you have in stock) to cover off the fuel gauge we had to send to Panterra/Geotech (they were AOG), then, should the additional unit for Eurocopter South Africa be a warranty issue, which is yet to be determined, we could deal with that issue at that time (I figure we could let John and Bill duke it out). In the meantime, Eurocopter South Africa has been asked to issue a PO to DHS for one fuel gauge (for which they'll be invoiced) and to return the affected unit to be evaluated for possible warranty credit...if it turned out to be a warranty, the Eurocopter would get a credit and we'd discuss with JCA about compensation. In the meantime, we have enough units in stock to cover Panterra/Geotech and Eurocopter.....maybe I'm not understanding all that's going on.

Sorry, I don't have the PO yet, purchasing will provide that in the morning.

Thanks,

8/12/10

Siân Willems

Marketing

T - 1.613.632.5200

F - 1.613.632.1185

C - 1.613.676.0577

swillems@dartaero.com

DART aerospace Ltd.

From: Office Manager [mailto:officemanager@jcaviation.com.au]

Sent: August 11, 2010 7:51 PM

To: Sian Willems

Subject: RE: NCR10-084 Geotech.xls

Hi Sian,

I would like to send this out today, can you please provide the no charge purchase order number?

Kind regards,

Mei Akacha

John Cameron Aviation

Office Manager

Email: officemanager@jcaviation.com.au

All Correspondence to

P.O. Box 221

Georges Hall NSW 2198

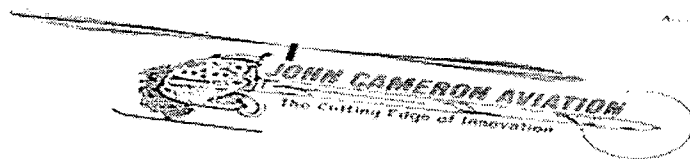
Hangar 473, Bankstown Airport

Bankstown NSW 2200

Australia

(P): + 612-9791-0155

(F): + 612-9791-0017

[illegible][illegible]

From: Sian Willems [mailto:swillems@dartaero.com]

Sent: Thursday, 12 August 2010 6:14 AM

To: Office Manager

Cc: 'Bill Beckett'; 'L Lacelle'

Subject: RE: NCR10-084 Geotech.xls

Good morning Mei,

Please ship the gauge to:

8/12/10

Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON
Canada
K6A 1K7

Tel: 1-613-632-5200

Please ensure part is shipped with all certification paperwork.

Tomorrow, Linda will forward you a no charge purchase order for this part, please make reference to the PO number on the paperwork.

Thanks,

Sian Willems

Marketing
T - 1.613.632.5200
F - 1.613.632.1185
C - 1.613.676.0577
swillems@dartaero.com

DART aerospace Ltd.

From: Office Manager [<mailto:officemanager@jcaviation.com.au>]

Sent: August 10, 2010 11:41 PM

To: Sian Willems

Cc: Bill Beckett

Subject: RE: NCR10-084 Geotech.xls

Hi Sian,

Hope all is well. Can you please advise shipping address for the warranty replacement fuel gauge?

Many Thanks

Kind regards,

Mei Akacha

John Cameron Aviation
Office Manager
Email: officemanager@jcaviation.com.au

All Correspondence to
P.O.Box 221
Georges Hall NSW 2198

Hangar 473, Bankstown Airport
Bankstown NSW 2200
Australia

(P): + 612-9791-0155
(F): + 612-9791-0017
www.jcaviation.com.au

8/12/10



From: John Cameron
Sent: Tuesday, 10 August 2010 12:36
To: 'Bill Beckett'
Cc: 'swillems@dartaero.com'
Subject: RE: NCR10-084 Geotech.xls

G/Day Bill ,
 RE – Panterra request

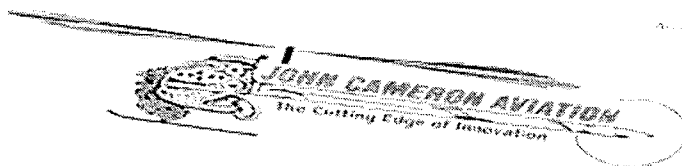
Ok we will send out a new gauge P/N FL-100-R-JCA s/n ASL004175 even though it is out of warranty , I know how hard it is to deal with Aerospace Logic Inc . as soon as you can find a simpler STCed gauge for the tank it will be a cost saving and simpler for the operator

Now that you have this last gauge from us which we have taken out of our last electrical kit ,best delete kit P/N JCA-M47-1-K1E it from the list of parts we had left over
 Along with our last full installation kit P/N JCA/M47-1-K1 which we sold today

Please advise where you need it shipped to
 Best Regards John

John Cameron

(P): + 612-9791-0155
 (F): + 612-9791-0017
 (M): +61-0412-397-633
john@jcaviation.com.au
www.jcaviation.com.au



Hangar 473, Bankstown Airport, Bankstown NSW 2200 Australia.
 PO Box 221 Georges Hall NSW 2198

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Please be kind to the environment and only print this email if necessary.

From: Bill Beckett [mailto:bbeckett@dartaero.com]

8/12/10

Sent: Monday, 9 August 2010 20:43
To: John Cameron
Subject: FW: NCR10-084 Geotech.xls

Hi John,

I assume you will cover this warranty claim out of your royalty payments? I will provide appropriate documentation at the time. Is this OK with you?

Bill

From: Sian Willems [mailto:swillems@dartaero.com]
Sent: August 6, 2010 3:52 PM
To: 'L Lacelle'; 'Bill Beckett'
Cc: 'Harvey Siemens'; 'Marc Bellavance'; 'Dan Stow'; 'Jason Murdoch'
Subject: NCR10-084 Geotech.xls

Hi Linda,

I'm fwd this no charge to you as an FYI, I've not yet sent it to DHS, but I know the part is not showing in stock because they need some work and inspections. I'll fwd the no charge on Monday to DHS.

Hi Bill,

I wondering about the warranty on this....the part was purchased just over a year ago by Panterra from JCA (June 15). This is just past the warranty period so I don't think we should be splitting hairs as far as the customer is concerned, but I'm thinking that JCA should ultimately be responsible for this part not DART?

Just to bring everyone up to speed. The customer did contact the gauge manufacturer as suggested by Harvey but they haven't yet received a response. In the meantime, the customer took the new gauge out of the box from the new aux tank they received and installed it in the problematic aircraft and they were able to calibrate it, telling us that the gauge itself is not working properly. I have spoke with the customer and confirmed the shipping address and they're expecting us to ship a no charge replacement on Monday.

Sian

Scanned by the Netbox from Netbox Blue

Scanned by the Netbox from Netbox Blue

Scanned by the Netbox from Netbox Blue

Scanned by the Netbox from Netbox Blue